

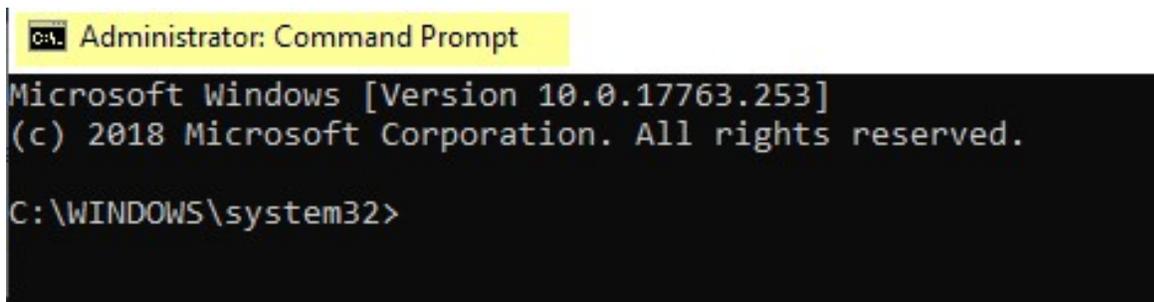
# How to Remove and Repair a “Hung” Standalone Activation

## 1. Locate the Fulfillment ID for your installation.

### A. Open Command Prompt with administrator permissions:

- Search for “command prompt” or “CMD” in your Start Menu;
- Right-click it then click “Run as administrator.”)

Command Prompt run with Administrative Permissions

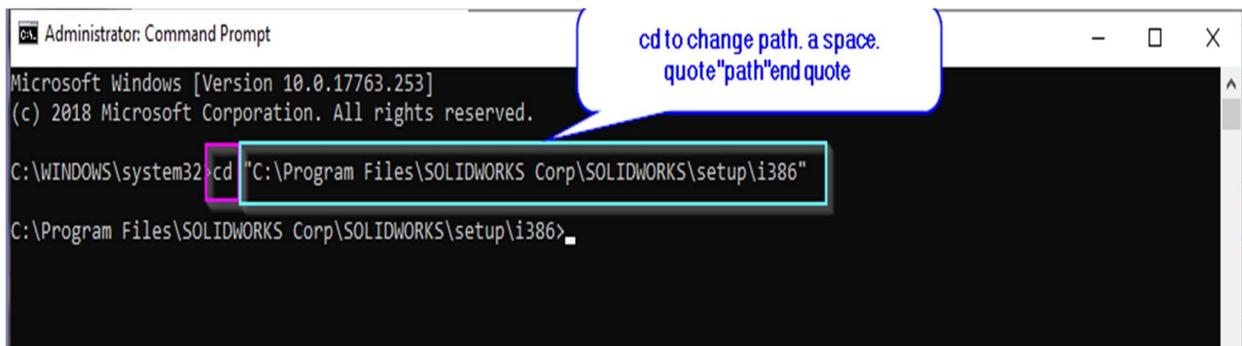


```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.17763.253]
(c) 2018 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32>
```

### B. Change the directory to the location of 'swactwiz.exe' by typing “cd” then the path encased in parentheses, hitting enter to confirm. For example:

- cd “C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386”

Path change



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.17763.253]
(c) 2018 Microsoft Corporation. All rights reserved.
C:\WINDOWS\system32 cd "C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386"
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>
```

cd to change path. a space. quote "path" end quote

C. Enter the following command at the end of your changed directory (1 in images): swactwiz.exe /ts:view

D. Record the Fulfillment ID. (2 in images)

A Machine Activated SOLIDWORKS MBD License Fulfillment ID

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.17763.253]
(c) 2018 Microsoft Corporation. All rights reserved.

C:\WINDOWS\system32>cd "C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386"
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>swactwiz.exe /ts:view
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>

Trust Flags: FULLY TRUSTED
Fulfillment Type: PUBLISHER ACTIVATION
Status: ENABLED
Fulfillment ID: MBD-26
Entitlement ID: MBD-26
Product ID: SolidWorks
Suite ID: NONE
Expiration date: permanent
Feature line(s):
INCREMENT swmbd_std SW_D 26.0 permanent 1 \
VENDOR_STRING="sd=12-31-2020
ISSUED=15-jan-2019 TS_OK SIGN=
Vendor dictionary entry: VENDOR_LGT_VERSION = 11.10.0.0
Activation Server Chain: SWAWEB07
```

A Machine Activated SOLIDWORKS 2018 License Fulfillment ID (listed below the MBD license)

```
C:\> Administrator: Command Prompt

-----
Trust Flags: FULLY TRUSTED
Fulfillment Type: PUBLISHER ACTIVATION
Status: ENABLED
Fulfillment ID: SWX-26
Entitlement ID: SWX-26
Product ID: SolidWorks
Suite ID: NONE
Expiration date: permanent
Feature line(s):
INCREMENT swofficepremium SW_D 26.0 permanent 1 \
VENDOR_STRING "d 12 21 2018 sw
```

An Online Activation of SOLIDWORKS Fulfillment ID

```
C:\> Administrator: Command Prompt

Microsoft Windows [Version 10.0.17763.253]
(c) 2018 Microsoft Corporation. All rights reserved.

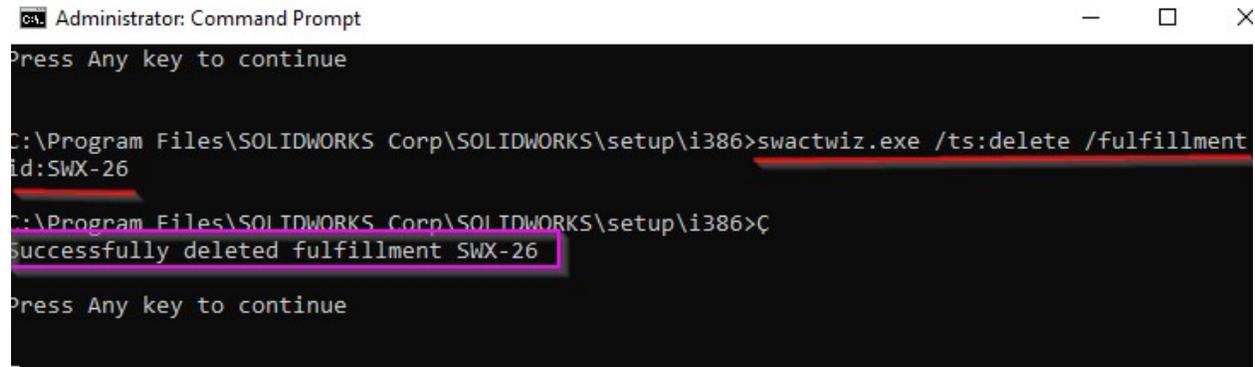
C:\WINDOWS\system32>cd "C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386"
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>swactwiz.exe /ts:view
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>

Trust Flags: FULLY TRUSTED
Fulfillment Type: PUBLISHER ACTIVATION
Status: ENABLED
Fulfillment ID: ONLINE-SWX
Entitlement ID: NONE
Product ID: SWX
Suite ID: NONE
Expiration date: 01-feb-2019
Feature line(s):
INCREMENT swofficepremium SW_D 27.0 permanent 1 \
```

2. Delete the hung license using the following command:

- swactwiz.exe /ts:delete /fulfillmentid:[FULFILLMENTID]
- Example: swactwiz.exe /ts:delete /fulfillmentid:SWX-23

Deletion of a SOLIDWORKS 2018 hung license

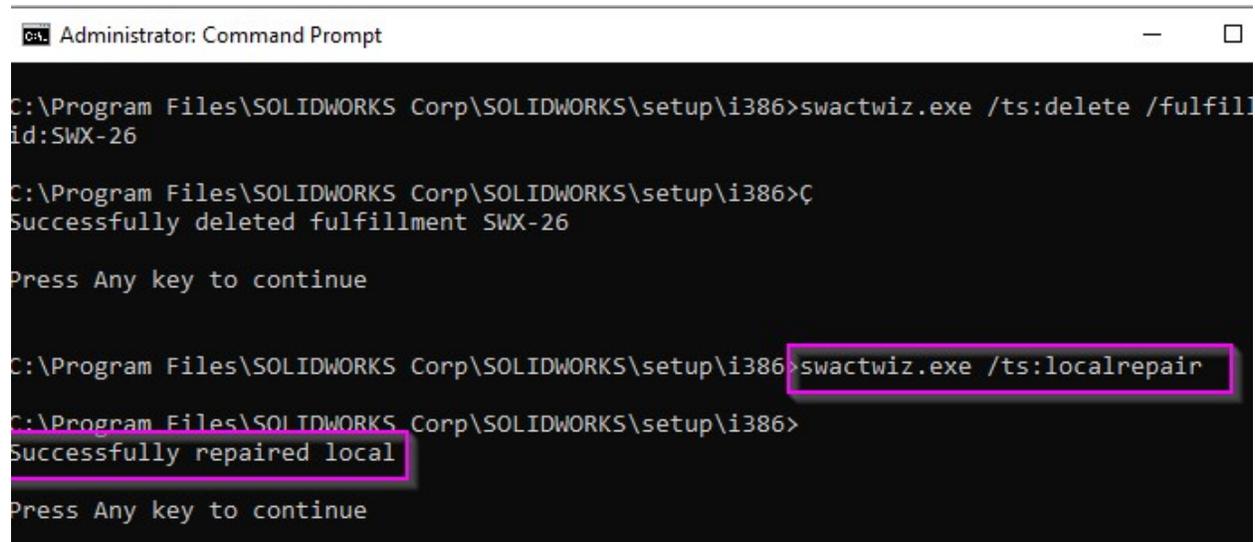


```
Administrator: Command Prompt
Press Any key to continue
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>swactwiz.exe /ts:delete /fulfillment
id:SWX-26
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>C
Successfully deleted fulfillment SWX-26
Press Any key to continue
```

3. Repair the license using the following command:

- `swactwiz.exe /ts:localrepair`

Repair process



```
Administrator: Command Prompt
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>swactwiz.exe /ts:delete /fulfillment
id:SWX-26
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>C
Successfully deleted fulfillment SWX-26
Press Any key to continue
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>swactwiz.exe /ts:localrepair
C:\Program Files\SOLIDWORKS Corp\SOLIDWORKS\setup\i386>
Successfully repaired local
Press Any key to continue
```

4. Delete or move all files starting with "SW\_D" in your FLEXnet folder:  
C:\ProgramData\FLEXnet

NOTE: The Program Data folder is hidden so you may need to show hidden folders if you do not have this view setting enabled (Control Panel > File Explorer Options > View > Show Hidden Files, Folder and Drives).

FLEXnet folder

Name	Date modified	Type	Size
bunkspeed_00990e00_event	7/12/2018 2:20 PM	Text Document	4 KB
bunkspeed_00990e00_tsf.data	7/18/2018 4:14 PM	DATA File	9 KB
bunkspeed_00990e00_tsf.data_backup	7/18/2018 4:14 PM	001 File	9 KB
SW_D_00481b00_event	1/10/2019 2:27 PM	Text Document	92 KB
SW_D_00481b00_tsf.data	1/14/2019 10:03 AM	DATA File	73 KB
SW_D_00481b00_tsf.data_backup	1/14/2019 10:03 AM	001 File	73 KB
SW_D_80481b00_event	1/11/2019 8:59 AM	Text Document	32 KB
SW_D_80481b00_tsf.data	1/11/2019 8:59 AM	DATA File	81 KB
SW_D_80481b00_tsf.data_backup	1/11/2019 8:59 AM	001 File	81 KB