How To Install SOLIDWORKS Electrical Client-Server 2023
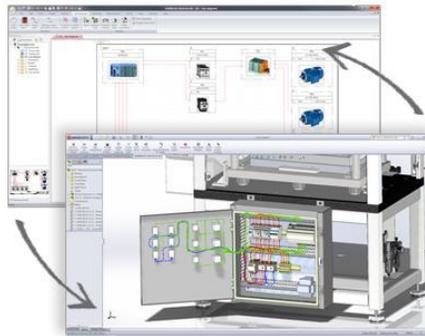
TITLE:	2023 SOLIDWORKS Electrical Client-Server Installation Guide
DATE:	September 2022
SUBJECT:	SOLIDWORKS Electrical Client-Server Installation
ABSTRACT:	This guide gives instructions for installing SOLIDWORKS Electrical 2023. It is written for client-server installations of SOLIDWORKS Electrical

This guide gives instructions for installing SOLIDWORKS Electrical 2023. It is written for client-server installations of SOLIDWORKS Electrical. In this configuration, a server computer hosts the program data, collaborative server and SQL server, while each client computer hosts the user application. If your software is installed in a standalone configuration (all program components on the same computer), please refer to the 2023 SOLIDWORKS Electrical Standalone Installation Guide (available in our Help Center). Please contact Hawk Ridge Systems Technical Support if you are unsure of your SOLIDWORKS Electrical configuration type.

SOLIDWORKS Electrical 2023 uses the same installation manager as other SOLIDWORKS products, including the 3D CAD software. If installing other SOLIDWORKS products along with Electrical, please also refer to their installation guides for further instructions.

This is not a troubleshooting guide. Please visit our Help Center or contact Hawk Ridge Systems Technical Support if you have any technical issues with SOLIDWORKS Electrical.

This document is only to be distributed to and used by Hawk Ridge Systems customers. Any other use is prohibited.

Contents

Before Installing

Hawk Ridge Systems highly recommends taking a moment before installing SOLIDWORKS Electrical and checking that you are ready to load your new software. First, ensure that your computer meets minimum system requirements and that your video card passes certification checks. Also, confirm that the hard drive has enough space to have at least 15% free space after the full installation. Back-up data such as any shared Toolbox library, Design Library, Template files, or a data management vault. As always, verify workmates, customers, or vendors are all on the same version of SOLIDWORKS Electrical. Older versions of SOLIDWORKS Electrical cannot open files from newer versions.

1.   Confirm your community's working version.

- Ensure that colleagues, customers and vendors with whom you share files are all on the same version you are installing.
- You can only have one version of SOLIDWORKS Electrical installed on a single computer, so any previous versions will be uninstalled.
- In the client-server configuration, all installations must be running the same major year version of SOLIDWORKS Electrical. A future version server installation will not be accessible to a client installation of an earlier version.

2.   Back-up your data.

- It is strongly recommended that you **archive your environment** prior to performing any upgrade or maintenance of SOLIDWORKS Electrical. This will save a copy of all your program data (projects, components, symbols, etc.) into one compressed file. To do this, click the **Archive Environment** button within the SOLIDWORKS Electrical application and run through the wizard. Note that the archive may take several hours to create, so we recommend running this process overnight.

- If you have related SOLIDWORKS files, it is recommended that you make backup copies of these also. Any templates or design libraries should also be saved to a backup folder.

3. Obtain your SOLIDWORKS 2023 installation media.

- The latest version of the SOLIDWORKS Installation Manager can be downloaded from the [SOLIDWORKS downloads page](#).
- The Installation Manager can be used to download the necessary files and complete the installation in one process.
- The Installation Manager can also be used to download the full SOLIDWORKS 2023 installation files ahead of the installation. This complete file set is approximately 21 GB and is equivalent to the DVDs. This is useful if SOLIDWORKS Electrical is being installed on several computers, as the files can be downloaded once then copied to those computers via the network or a removable storage device.
- Beginning with SOLIDWORKS 2020, DVD distribution media is provided only on [request](#).

Licensing

SOLIDWORKS Electrical can be used with standalone and network licenses. Note that the license type differs from the installation configuration, which can be standalone or client-server (this guide is for the client-server configuration). Either license type can be used with either configuration.

If you have a standalone license, you will need to activate SOLIDWORKS Electrical after installing. You will be automatically prompted to do this when launching the application after an installation. If you are installing SOLIDWORKS at the same time as SOLIDWORKS Electrical, you will need to launch SOLIDWORKS to complete the activation. Refer to our [2023 Product Activation](#) guide for more information on activation methods. You may also deactivate a standalone license on a particular computer by following the steps in the Appendix. This will allow the license to be activated on another computer.

If you have a network license, the SolidNetWork License Manager on the license server computer needs to be of a version at or above the version of SOLIDWORKS Electrical that you are installing. If this is not already the case, refer to our [2023 Network Server Installation](#) guide to install and activate a suitable version of the SolidNetWork License Manager.

Configuration Requirements

SOLIDWORKS Electrical 2023 includes Microsoft SQL Server 2019 Express in the installation.
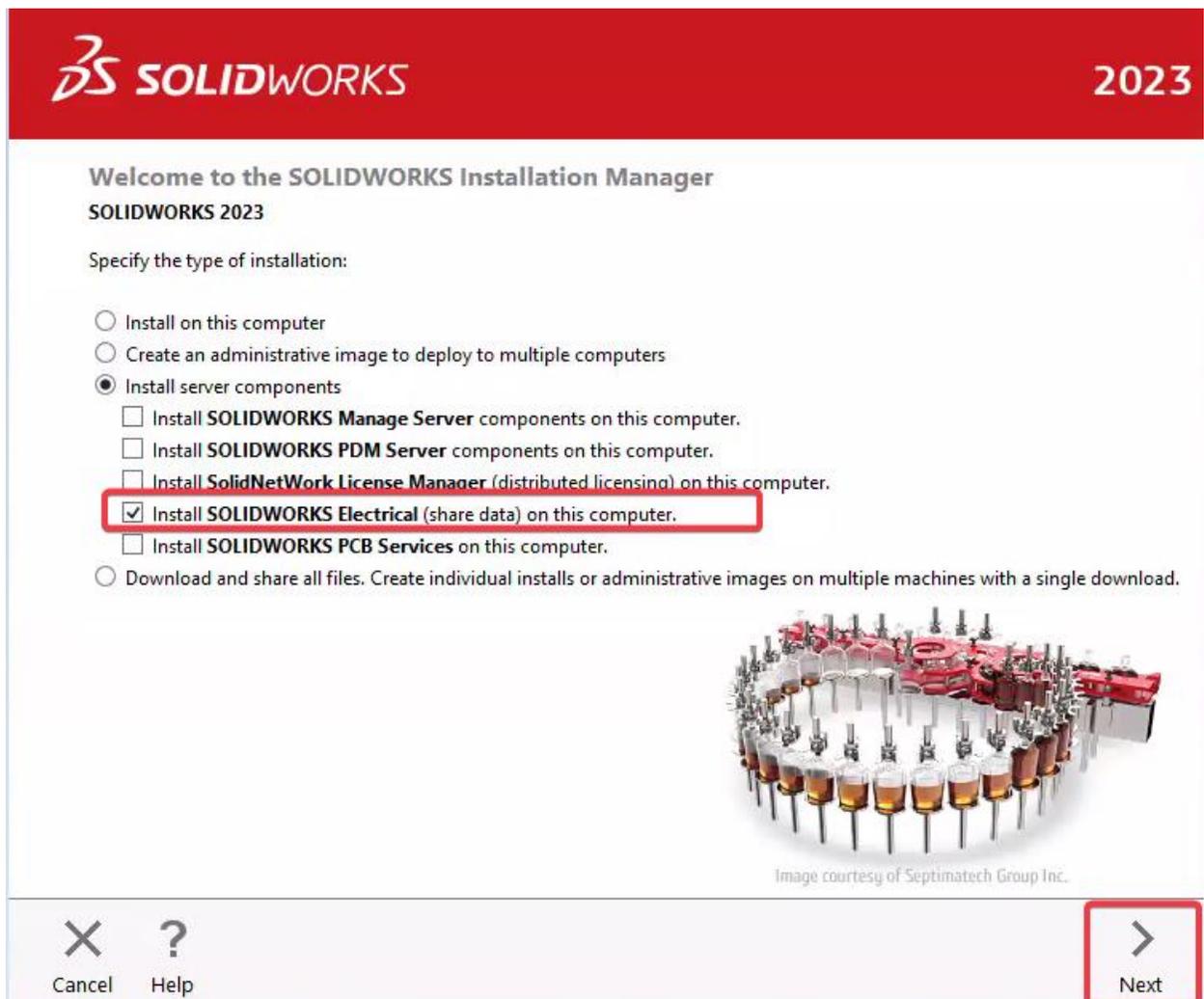
If you are installing SOLIDWORKS Electrical 3D, you must either install SOLIDWORKS along with Electrical 3D or have already installed SOLIDWORKS on your computer. SOLIDWORKS, SOLIDWORKS Electrical Schematic and SOLIWORDS Electrical 3D must all be of the same version and service pack.

The client and server components of SOLIDWORKS Electrical in the client-server configuration will need to be in continuous communication over the network. Please refer to our guide titled Network Communication Ports in SOLIDWORKS Electrical for more information on the network requirements.

Server Installation

REMINDER: We strongly recommend archiving your environment before proceeding with this upgrade.

1.   Log into the server computer as an administrator.

2.   Disable all anti-virus and anti-spyware tools and turn off Windows User Account Control.

3.   Locate your SOLIDWORKS 2023 installation media (download or DVD) and launch the setup application (Right-click on Setup.exe and choose Run as Administrator). You should see the Welcome screen for the SOLIDWORKS Installation Manager. Select **Install SOLIDWORKS Electrical (share data) on this computer** under **Install server components** then click **Next**.

4.   The Installation Manager will perform an automatic system check for any existing versions of SOLIDWORKS or SOLIDWORKS Electrical. Take note of any messages or warnings during this step then click **Next**.

5.   You will then see the Summary screen with details of the **Electrical Options**. Click **Change** to edit these options.

6.   Check the following options then click **Back to Summary** when finished.

- **Features to install** should all be checked on.
- **Data Location** specifies the directory that will contain all of the program data. The default is C:\ProgramData\SOLIDWORKS Electrical. Click Browse to change this location if desired. Take note of the location, as it will need to be shared over the network (see later steps).
- **Collaborative Server** specifies the machine name and port number of the collaborative server. The defaults are localhost and 26666, respectively. These settings should be left default for the server installation.
- **SQL Server** specifies the name of the SQL server (the default is localhost\TEW_SQLEXPRESS) that will host the Electrical databases and the password that will be used to connect to it. For a new server installation, select the option **to Install a new instance of SQL Server** with the name localhost\TEW_SQLEXPRESS, and tew user password **SolidworksElectricalSQLpwd4ew**. These should be the default values.

7.   Confirm that all the information on the Summary screen is correct. Accept the license agreement then click **Install Now** to begin the installation.

8.   When the installation is complete, you will be asked to join the SOLIDWORKS Customer Experience Improvement Program. We recommend joining this, as it provides software performance information to SOLIDWORKS. The information this sends to SOLIDWORKS is treated confidentially and does not result in the transfer of any file information. After making the selection, click the **Finish** button to complete the installation.


9.   Reboot the server computer. Check Windows Services and start the SOLIDWORKS Electrical Collaborative Server service if it is not already started.

10.   Browse to the location of SOLIDWORKS Electrical data location as defined above. Right-click on this folder then click **Share with** > **Specific people...**
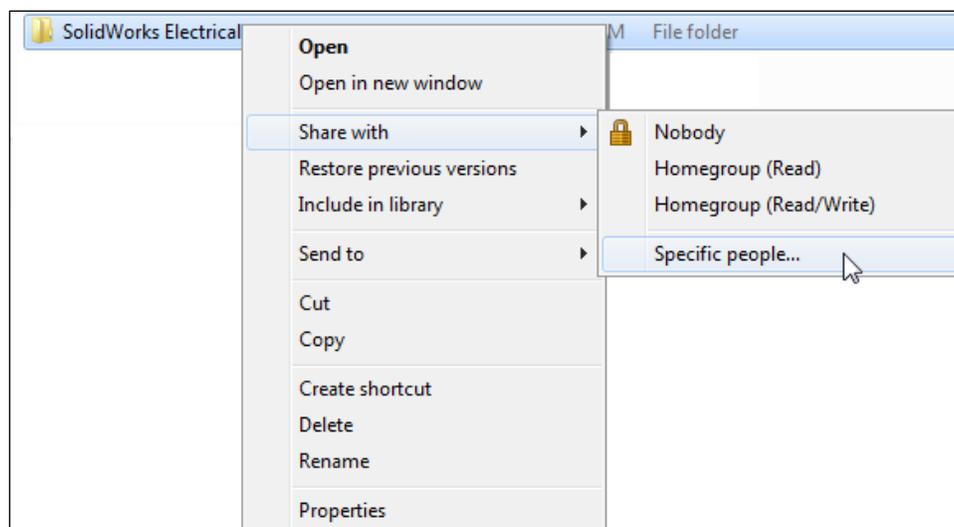
11.	Add the client machines that will be connecting to the shared environment with SOLIDWORKS Electrical and ensure that they have Read/Write permissions to the directory.
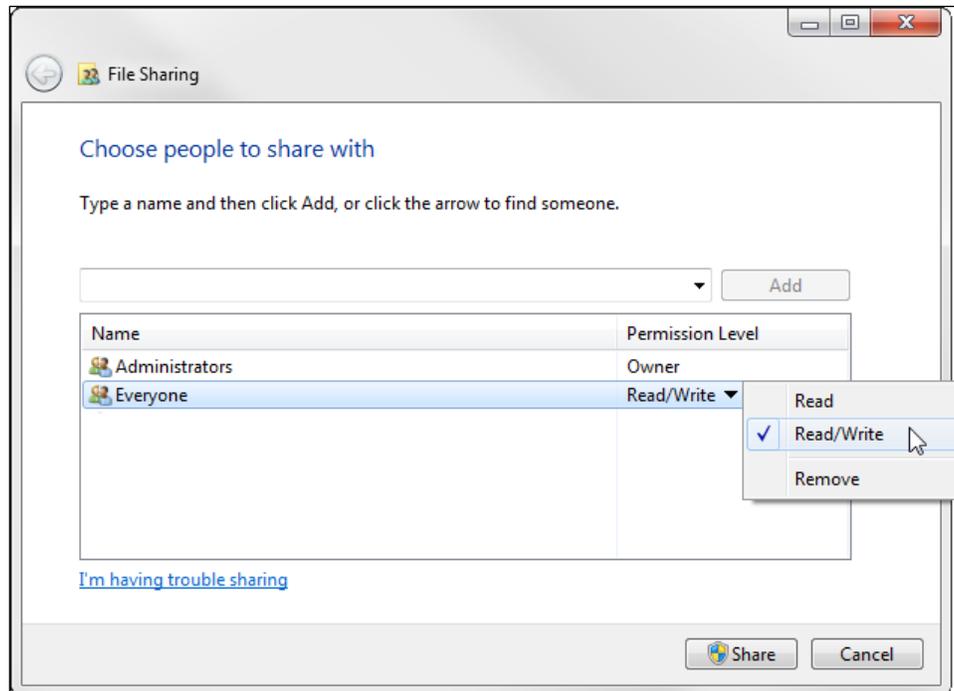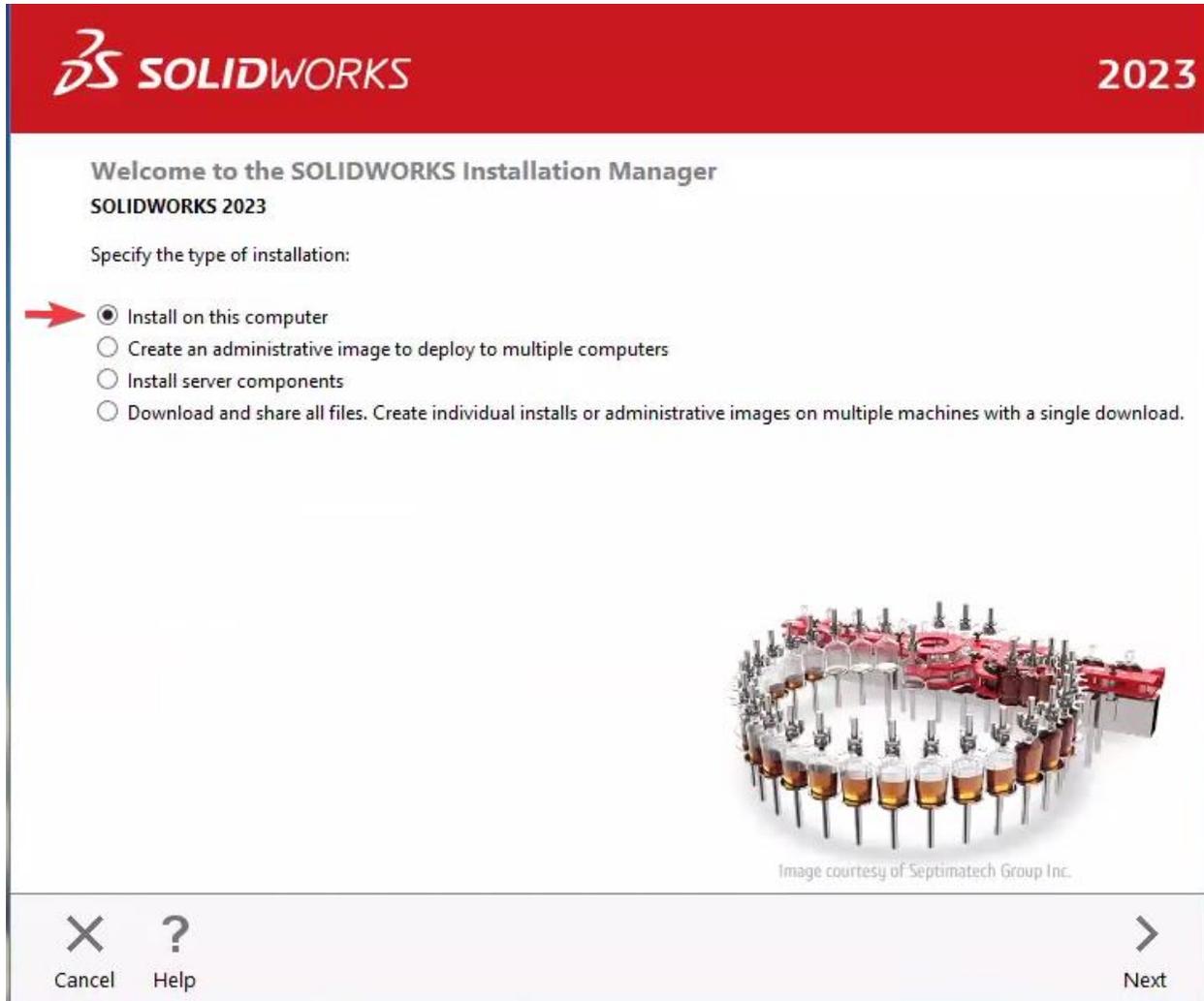

Client Installation

IMPORTANT: The SOLIDWORKS Electrical server installation should be completed before the client installation.

1.	Log into the computer as an administrator.

2.	Disable all anti-virus and anti-spyware tools and turn off Windows User Account Control.

3. Locate your SOLIDWORKS 2023 installation media (download or DVD) and launch the setup application (Right click on Setup.exe and choose Run as Administrator). You should see the Welcome screen for the SOLIDWORKS Installation Manager. Select **Install on this computer** then click **Next**.

4.   You will then see the Serial Number screen where you can enter the serial number for your SOLIDWORKS Electrical installation. Note that you do not need to enter multiple serial numbers if your SOLIDWORKS serial number is the same as your SOLIDWORKS Electrical serial number. If you are only installing the SOLIDWORKS Electrical Schematic application, the serial number should be entered in the corresponding field. Click **Next**.

5.   The Installation Manager will verify your serial number and perform an automatic system check for any existing versions of SOLIDWORKS or SOLIDWORKS Electrical. Take note of any messages or warnings during this step then click **Next**.

6.   At the Summary screen, you can change the settings and options defined for the installation. To do so, click **Change** on the right side of each option.

7.   Click **Change** next to Products to go to the Product Selection screen. Scroll down and ensure that SOLIDWORKS Electrical is checked on. Nested here are the individual Electrical components. Check these against the information below. Click **Back to Summary** when finished.

- **SOLIDWORKS Electrical Schematic** is the 2D electrical schematic design application and should be checked on.
- **SOLIDWORKS Electrical 3D** is the add-in for the main SOLIDWORKS application. It may not be available if your license does not include it, but if it does, ensure that you are installing SOLIDWORKS as well. They must be of the same version and service pack.
- **Collaborative Server** is used to communicate between the application and the SQL server. This option should be checked off for a client installation.
- **Data** includes the SQL server and program data used for the application (projects, symbols, manufacturer parts, templates, etc.). This option should be checked off for a client installation.

8.   At the Summary screen, click **Change** next to Electrical Options. Check the following options and click **Back to Summary** when finished.

- **Data Location** specifies the directory that contains all of the program data. It should be consistent with the directory that was used for the server installation. If it is not already, click **Browse** to point this to the shared directory (e.g. \\elecserver\SOLIDWORKS Electrical).
- **Collaborative Server** specifies the machine name and port number of the collaborative server. It should show the name of the server computer (e.g. elecserver) and the port number of the collaborative server (26666 by default).
- **SQL Server** specifies the name of the SQL server that hosts the Electrical databases and the password that is used to connect to it. It should show the name of the SQL server on the server computer (e.g. elecserver\TEW_SQLEXPRESS). If it is incorrect, click **Browse** to find and select the correct SQL server then make sure that **Use an existing SQL Server database** is selected.
- We recommend changing the authentication type to **Connect using SQL Server Authentication** to prevent any permissions issues from affecting the upgrade. Make the login **sa** and use the appropriate password. This will be **SQLpwd4ew** unless explicitly changed by the administrator during the original server installation.

SOLIDWORKS Electrical Options

⌄ **Data Location**

C:\ProgramData\SOLIDWORKS Electrical   [Browse...]

⌄ **Collaborative Server**

Name: localhost   Port Number: 26666

⌄ **SQL Server**

Name: localhost\TEW_SQLEXPRESS   [Browse...]

◉ Install a new instance of SQL Server
○ Use an existing SQL Server database

Password for 'tew' user: SQLpwd4ew

✕   ?   ＜
Cancel   Help   Back to Summary

9.   Confirm that all the information on the Summary screen is correct. Accept the license agreement then click **Install Now** to begin the installation.

10.   When the installation is complete, you will be asked to join the SOLIDWORKS Customer Experience Improvement Program. We recommend joining this, as it provides software performance information to SOLIDWORKS. The information this sends to SOLIDWORKS is treated confidentially and does not result in the transfer of any file information. After making the selection, click the **Finish** button to complete the installation.


Finish

11.   We recommend right-clicking on the SOLIDWORKS Electrical icon and choosing Run as Administrator when launching SOLIDWORKS Electrical for the first time after the installation. You may

need to activate the license (if using standalone licensing). Follow the prompts to complete this. You will also be prompted to accept the license agreement.

12.   Finally, you will be prompted to update the program data for this version of SOLIDWORKS Electrical. Proceed through this wizard to complete the installation and begin using the software.
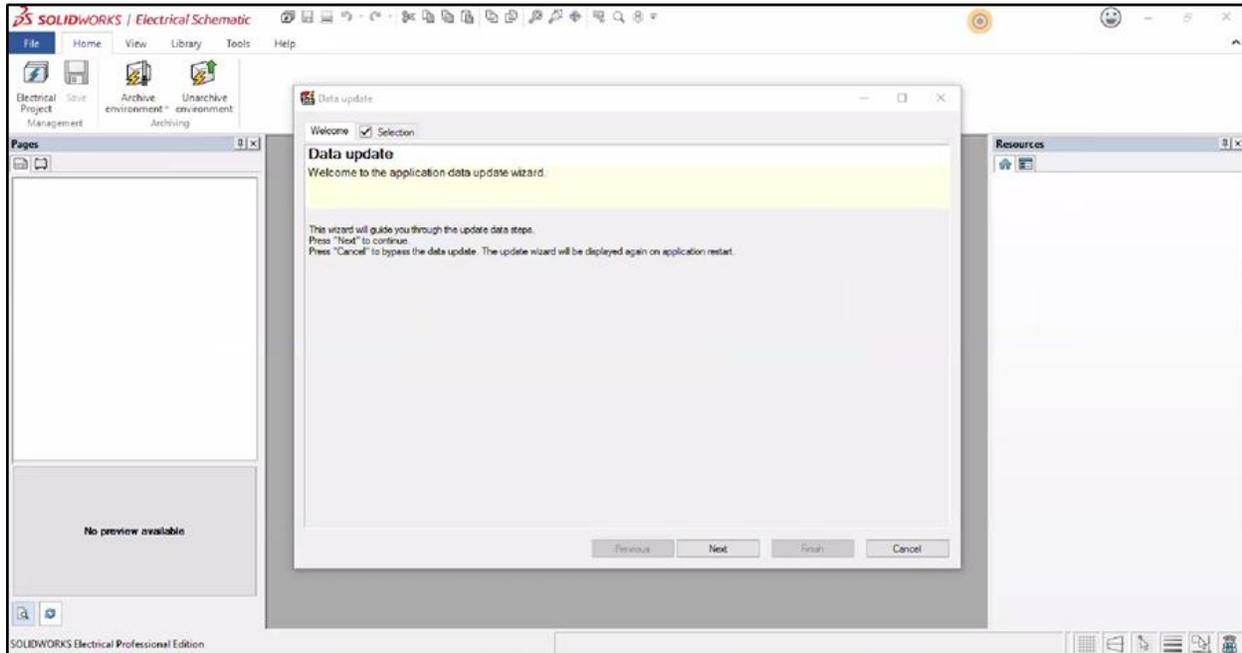
Appendix: License Deactivation

Each activation transaction is coded to the hardware of your computer. If you are moving your SOLIDWORKS Electrical installation to a new computer, you will need to deactivate your license activation before activating on the new computer. You should also do this before reformatting or replacing your hard drive or operating system. If your SOLIDWORKS Electrical license is tied to your main SOLIDWORKS license (i.e. they are the same number), please see our 2023 Product Activation guide for the deactivation process.
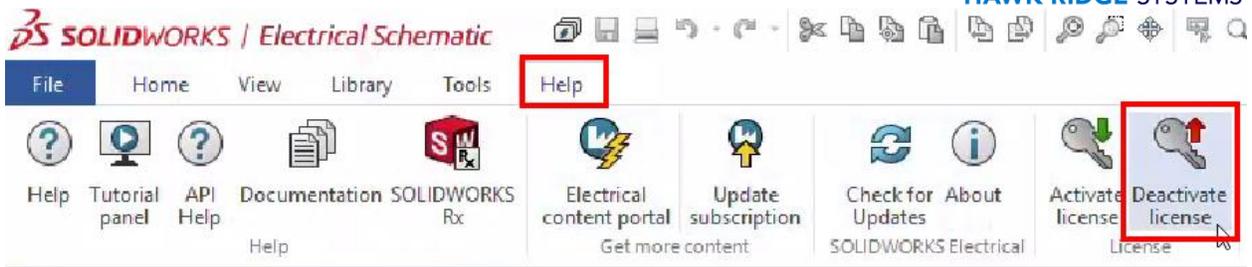
If your computer does not have internet access, refer to the E-mail Deactivation section of this document below.
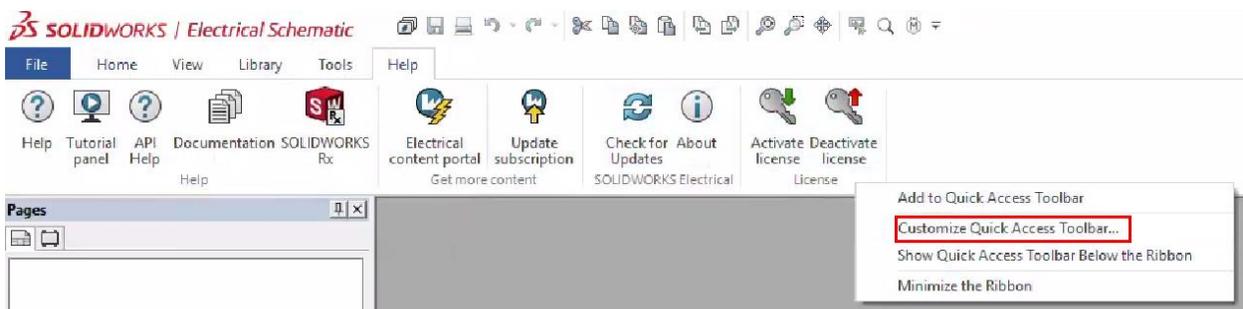
Online Deactivation

1.   Go to Start > All Programs > SOLIDWORKS 2023 > SOLIDWORKS Electrical.

2.   Once SOLIDWORKS Electrical launches, click **Help** > **Deactivate License**.

NOTE: If Activate license and Deactivate license options are missing from the License menu, right mouse button click in the License menu area and go to "Customize Quick Access Toolbar…" to add.

3. Choose to deactivate **Automatically over the Internet**, enter your e-mail address, then click **Next**.

4.	The software will connect to the SOLIDWORKS activation servers and you will be informed when the license has been successfully deactivated.

5.	Press the **Finish** button to complete the process.

Note: SOLIDWORKS Electrical will no longer run on this computer unless it is re-activated.

E-mail Deactivation

1.	Go to Start > All Programs > SOLIDWORKS 2023 > SOLIDWORKS Electrical.

2.	Once SOLIDWORKS Electrical launches, click **Help** > **Deactivate License**.
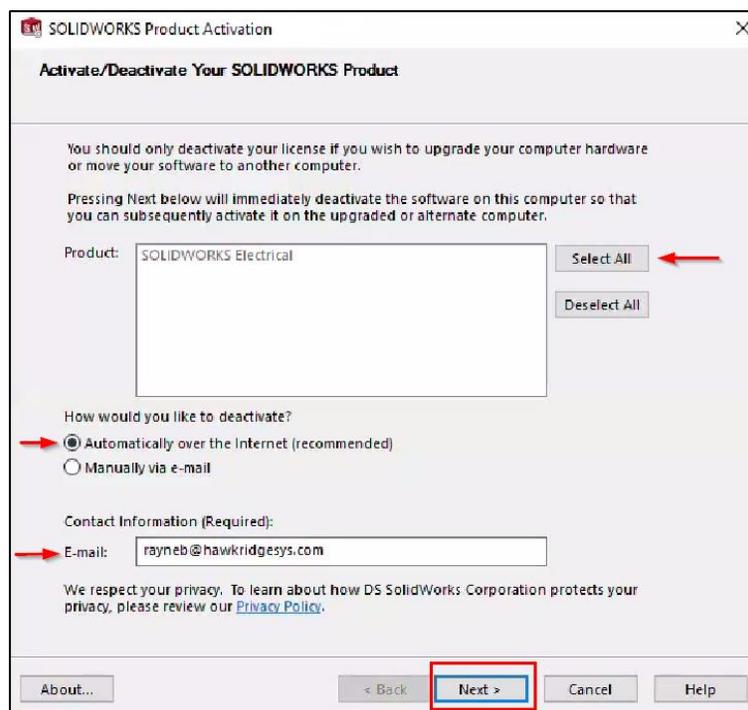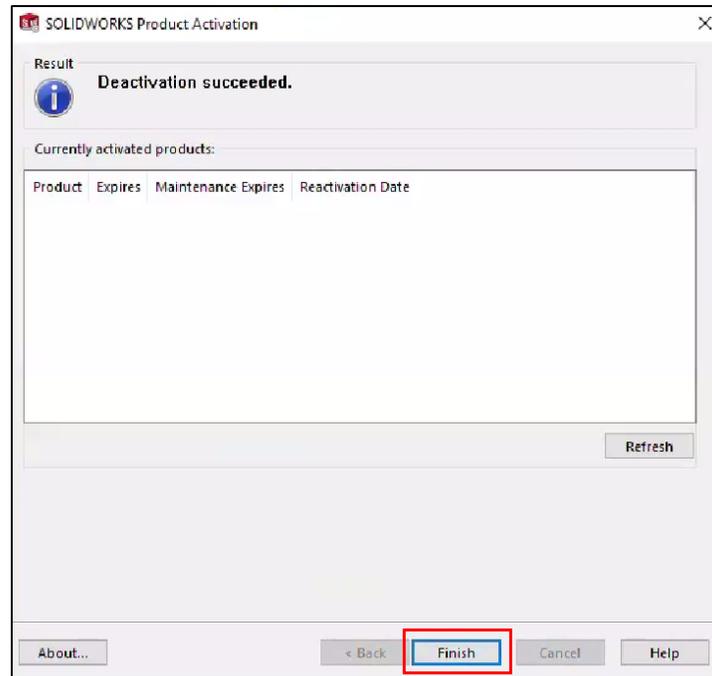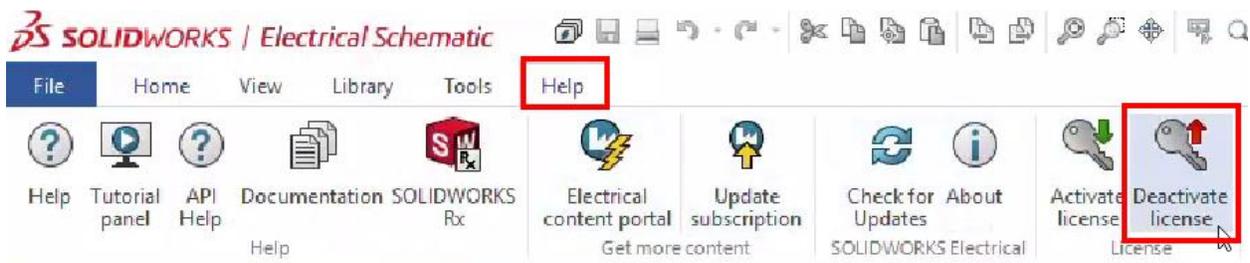

NOTE: If Activate license and Deactivate license options are missing from the License menu, right mouse button click in the License menu area and go to "Customize Quick Access Toolbar…" to add.
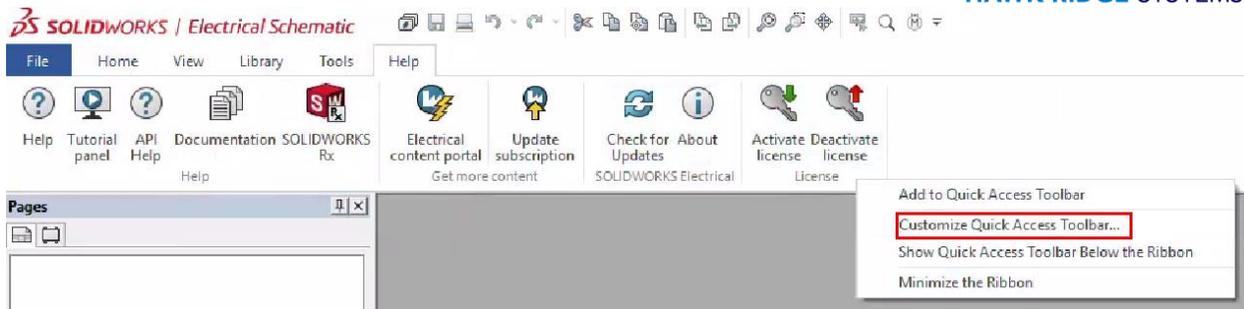
3.   Choose to activate **Manually via e-mail**, enter your e-mail address, then click **Next**.
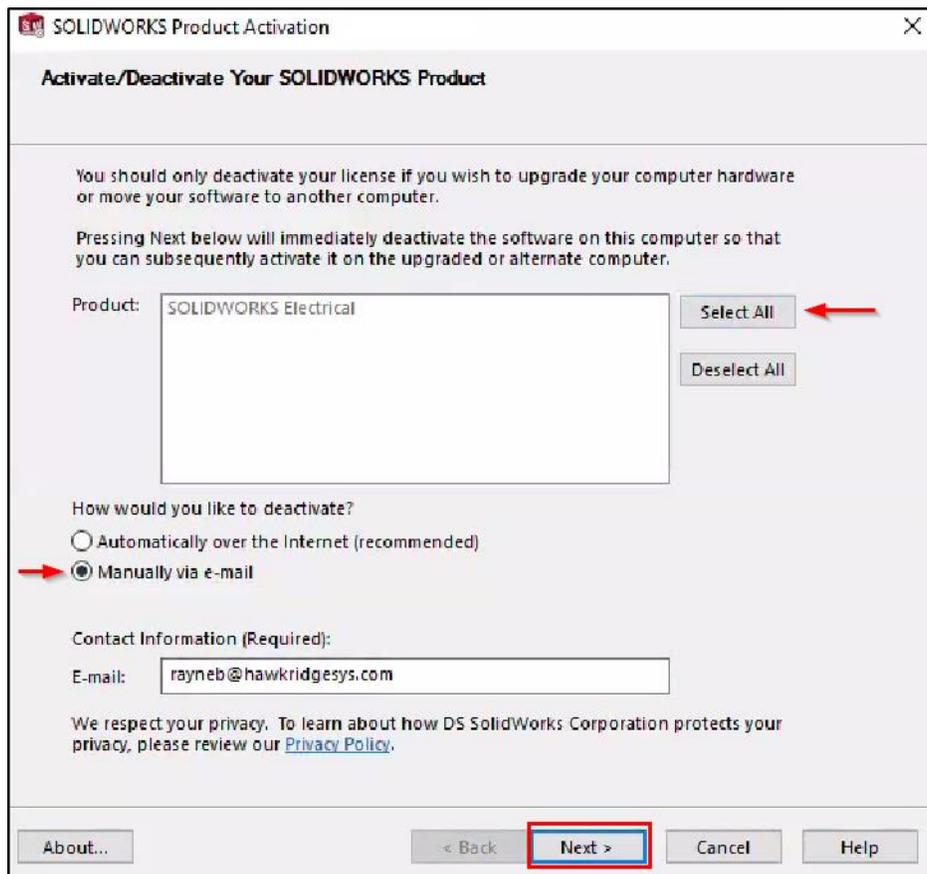
4.   On the next page, press the **Save** button to create an activation request file.

SOLIDWORKS Product Activation ✕

Manual Activation

1) Press Save to create a request file:

    Save...

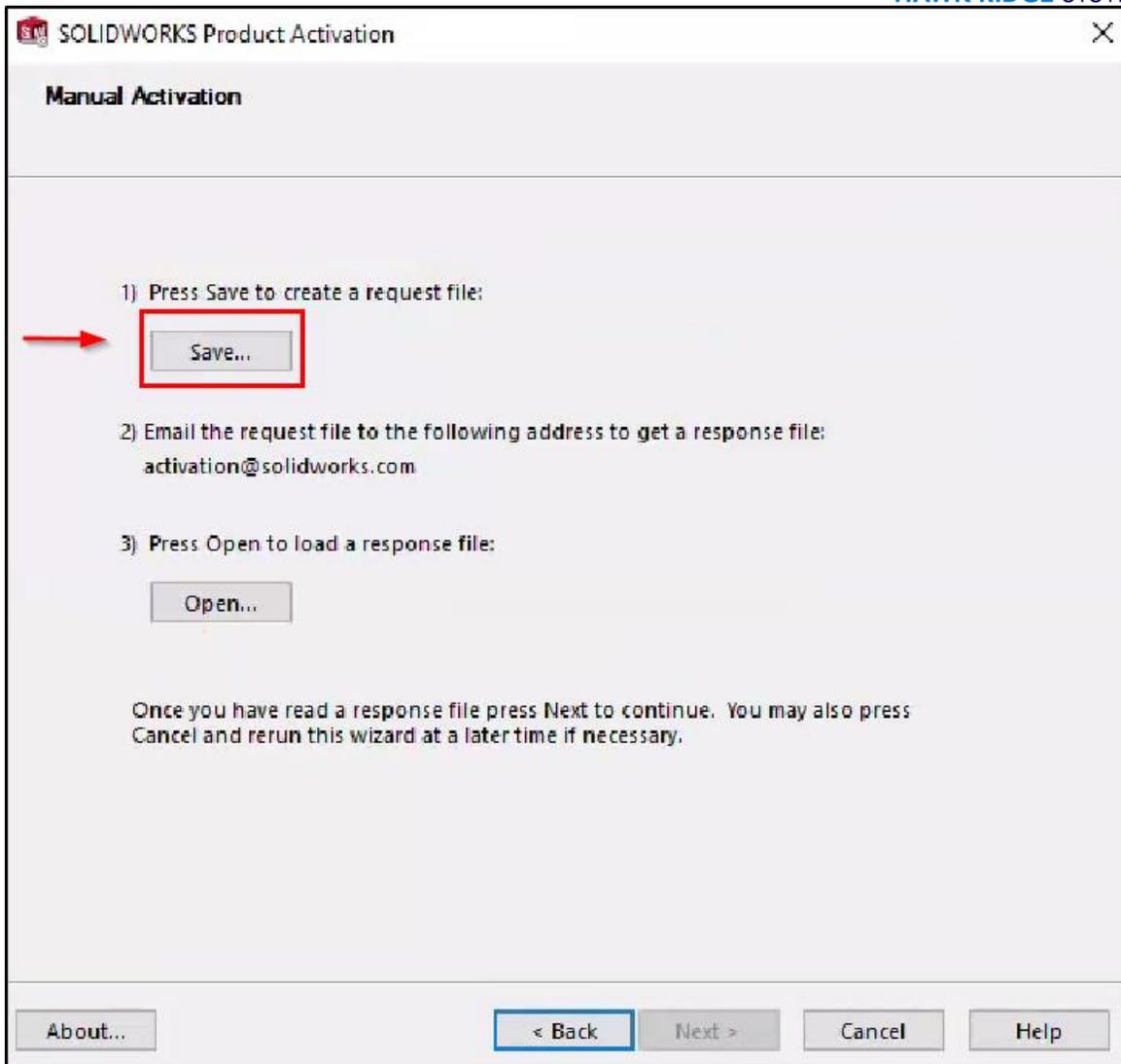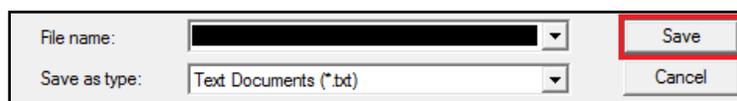2) Email the request file to the following address to get a response file:

    activation@solidworks.com

3) Press Open to load a response file:

    Open...

Once you have read a response file press Next to continue. You may also press Cancel and rerun this wizard at a later time if necessary.

About...   « Back   Next »   Cancel   Help

Note: Once you have saved this file, your activation is disabled. Do not exit the activation window until you have read in the response file from SOLIDWORKS and completed the process or you will not be able to run SOLIDWORKS Electrical to complete the deactivation.

5.   Browse to a location on your computer to store this .txt file and press the **Save** button. Copy this .txt file onto a removable storage device and take it to a computer with internet access.
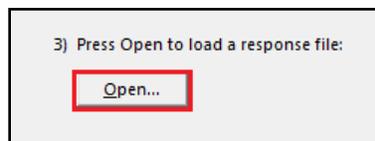

6.   E-mail this file as an attachment to activation@solidworks.com, leaving the subject and message body blank.

2) Email the request file to the following address to get a
activation@solidworks.com

7.   SOLIDWORKS will send a return e-mail with a different .txt file attached. Save this file to a removable storage device and take it back to the computer awaiting the activation deactivation.
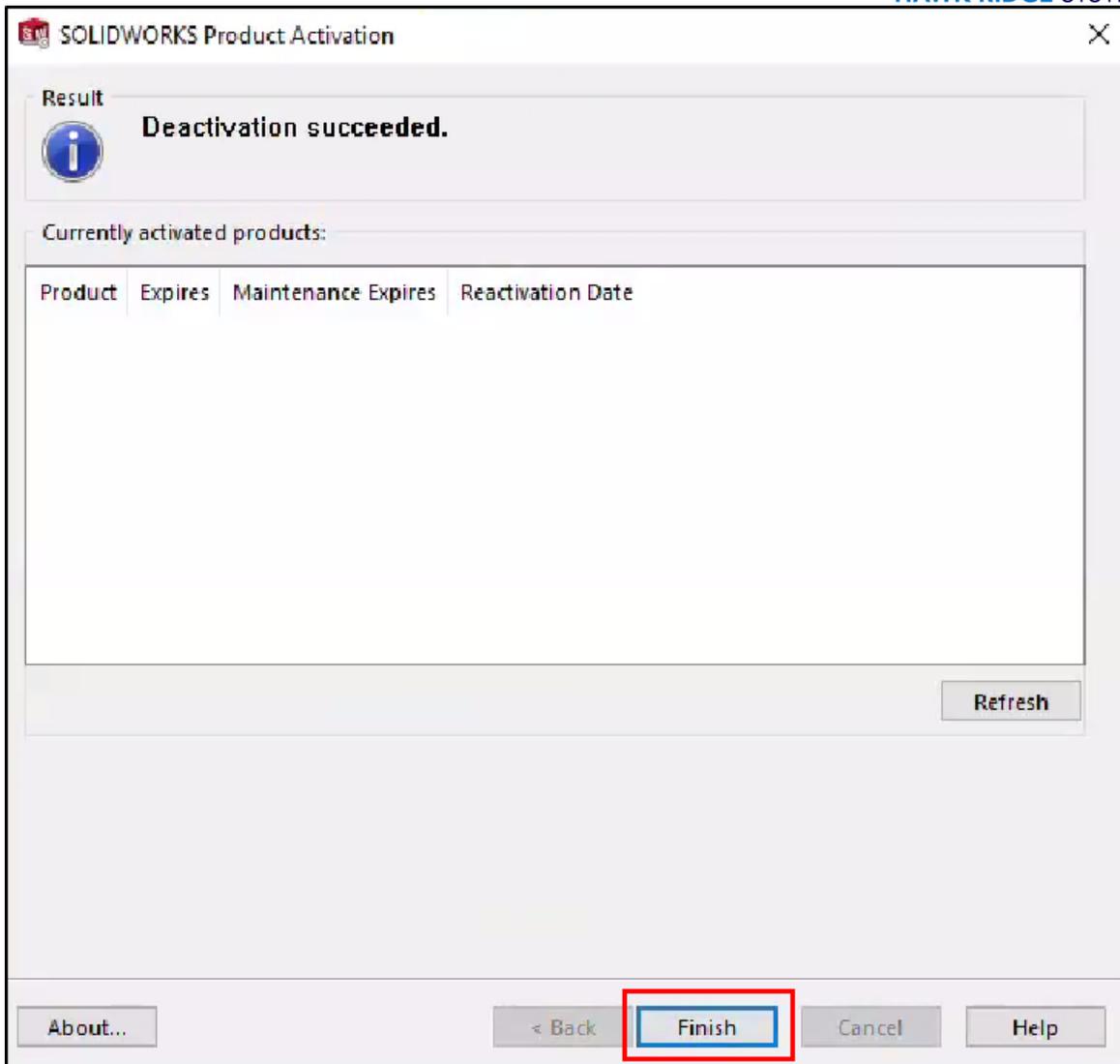
From:	SW Activation
To:	
Cc:	
Subject:	Activation Status
✉ Message	⬜ SWActivateResponse_____.txt (3 KB)

8.   In the activation wizard dialog, press the **Open** button.

3) Press Open to load a response file:

Open...

9.   Browse to the response file then press the **Open** button.

| File name: | | ▼ | Open |
| Files of type: | Text Documents (*.txt) | ▼ | Cancel |

10.   The next page will show you that your deactivation is complete.

11.   Press the **Finish** button to complete the process.

Note: SOLIDWORKS Electrical will no longer run on this computer unless it is re-activated.

For further assistance, please contact our support team at support@hawkridgesys.com, or 877-266-4469 (US) or 866-587-6803 (Canada).