

How To Repair SOLIDWORKS 2023

TITLE:	How To Repair SOLIDWORKS 2023
DATE:	September 2022
SUBJECT:	SOLIDWORKS 2023 Repair Guide
ABSTRACT:	Comprehensive guide on repairing a SOLIDWORKS 2023 installation.



This guide is written for SOLIDWORKS 2023. If you are using an earlier version of SOLIDWORKS, please review or download our earlier repair documents.

If you encounter problems with an installed SOLIDWORKS Product, you can use the SOLIDWORKS Installation Manager to repair the installation.

Before loading any software, you should always login with full administrative permissions and disable any anti-virus and anti-spyware programs. Be sure your operating system has been updated with Windows Updates recently to avoid any compatibility issues with the installer.

This is not a troubleshooting guide. If you have any technical issues with SOLIDWORKS, please contact <u>Hawk Ridge Systems Technical Support</u>.

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Before Repairing SOLIDWORKS

In order to repair an installation of SOLIDWORKS, you need to have the source files from the original installation of the version. For example, if you downloaded the original installation files, they should already be on your machine, but if they have been moved or deleted after the installation, the repair will be unsuccessful. You will need to re-download the full installation files, before starting a repair.

You can only repair an individual installation. You cannot repair an administrative image; you must uninstall the software when using an administrative image. If you have client computers that have loaded successfully from your administrative image and only wish to repair a single client, you should reload SOLIDWORKS by launching the StartSWInstall.hta file from this client as covered in our <u>Administrative Image Guide</u> document.



To Repair An Installed Product

- 1. Close all programs and login with full administrative rights.
- 2. Disable any anti-virus, anti-spyware programs. Set the User Account Controls to "Never Notify." (Start > Control Panel > User Accounts > Change User Account Control Settings)
- 3. Click **Start**, then locate the **Control Panel**. Once there, navigate to **programs and Features**, then choose **Uninstall a program**.
- 4. Select the SOLIDWORKS version you wish to repair. Click the **Change** button. You can also right click on the SOLIDWORKS version you want to repair and select **Change**. If there is not a Change button, SOLIDWORKS was installed from an administrative image.

Programs and Features						-	×
$\leftarrow \rightarrow \checkmark \uparrow \overline{a} > Control Pa$	nel > Programs > Program	is and Features		v ت	Search Programs and Features		۶
Control Panel Home	Uninstall or cha	nge a program					
View installed updates	To uninstall a program	n, select it from the list and t	nen click Uninstall, Change, or Repa	air.			
Turn Windows features on or							
off	Organize · Uninstall	Change					?
	Name	<u>^</u>	Publisher	Installed On Siz	e Version		
	NVIDIA Graphics Driver	472.84	NVIDIA Corporation	6/9/2022	472.84		
	NVIDIA RTX Desktop M		NVIDIA Corporation	6/9/2022	202.21		
	NVIDIA WMI 2.36.0	2	NVIDIA Corporation	6/9/2022	2.36.0		
	Paperspace		Paperspace	10/19/2021	239 MB 11.3.0		
	Patch Management Sen	vice Controller	MspPlatform	7/7/2022	16.4 MB 2.7.0.5244		
	Request Handler Agent		MspPlatform	7/7/2022	5.17 MB 2.7.0.5069		
	RingCentral		RingCentral	10/19/2021	510 MB 21.3.30		
	RingCentral		RingCentral	9/20/2021	452 MB 21.2.30.1965		
	💽 RingCentral Meetings		RingCentralMeetings	9/20/2021	112 MB 21.1.40031		
	SRingCentral Phone		RingCentral	9/20/2021	370 MB 21.2.1.42167		
	🔁 ShareX		ShareX Team	7/26/2022	19.7 MB 14.1.0		
	SOLIDWORKS 2019 SP0	5	SolidWorks Corporation	6/9/2022	27.5.0.72		
	SOLIDWORKS 2020 SP0	5	SolidWorks Corporation	2/1/2022	28.5.0.78		
	SOLIDWORKS 2021 SP0		SolidWorks Corporation	12/6/2021	29.5.1.1		
	SOLIDWORKS 2022 SP0		SolidWorks Corporation	7/11/2022	30.3.1.2		
	SOLIDWORKS 2023 Pre	Uninctall	orks Corporation	9/6/2022	31.0.0.4062		
	SolidWorks HotFix 1236	674	orks Corporation	8/10/2022			
	Teams Machine-Wide Ir	staller Change	oft Corporation	9/20/2021	116 MB 1.4.0.19572		
	Ultimaker Cura 5.1.0		Ultimaker B.V.	8/1/2022	5.1.0		
	📥 VLC media player		VideoLAN	4/19/2022	3.0.16		
	WPTx64		Microsoft	9/24/2021	32.0 MB 8.100.26866		
	WX-Rite Color Assistant 2	.9.1.0	X-Rite, Inc	6/28/2021	144 MB 2.9.1.0		
	🔤 Zoom(64bit)		Zoom	4/26/2022	177 MB 5.10.4851		
	SolidWorks	Corporation Product version	on: 31.0.0.4062	Support link: http://w	ww.solidworks.com		
	SW		nk: http://www.solidwork Updat				



5. On the Welcome page, you will be asked for the type of operation you would like to perform. Choose **Repair your installation** and press the **Next** button to continue.





6. On the Products to Repair screen, select the product to repair. Exclude the rest of the products by leaving their checkboxes unselected.



7. Click the **Repair** button to continue.



Now you will want to reboot your machine and start SOLIDWORKS. Retest your issue to see if the repair has resolved any problems you were having with SOLIDWORKS.

If your issue persists after the repair, you will want to see our <u>Uninstall & Removal Guide</u>, which covers how to remove SOLIDWORKS and clean your computer's registry and installation folders. Then reinstall your seat of SOLIDWORKS to resolve the issue.

For further assistance, please contact our support team at <u>support@hawkridgesys.com</u>, or 877-266-4469 (US) or 866-587-6803 (Canada).