

Repairing SOLIDWORKS 2015

TITLE:	Repairing SOLIDWORKS 2015
DATE:	September 2014
SUBJECT:	SOLIDWORKS 2015 repair
ABSTRACT:	Comprehensive guide on repairing a SOLIDWORKS 2015 installation.




This guide is written for SOLIDWORKS 2015. If you are using an earlier version of SOLIDWORKS, please download our earlier repair documents.

If you encounter problems with an installed SOLIDWORKS Product, you can use the SOLIDWORKS Installation Manager to repair the installation.

Before loading any software, you should always login with full administrative permissions and disable any anti-virus and anti-spyware programs. The installation process has a Java component. Be sure your operating system has been updated with Windows Updates recently to avoid any compatibility issues with the installer.

This is not a troubleshooting guide. If you have any technical issues with SOLIDWORKS, please contact [Hawk Ridge Systems technical support](#).

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 **You can only repair an individual installation. You cannot repair an administrative image; you must uninstall and then reinstall using the administrative image. If you have clients that have loaded successfully from your administrative image and only wish to repair a single errant client, you should reload SOLIDWORKS by launching the StartSWInstall.hta file from this client as covered in our Administrative Image Guide document.**

To repair an installed product:

1. Close all programs and login with full administrative rights.



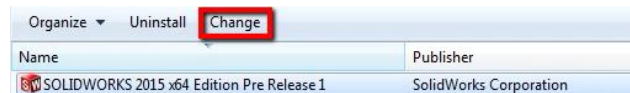
2. Disable any anti-virus, anti-spyware programs, or User Account Controls.



3. Click **Start, Control Panel** and choose **Uninstall a program**.

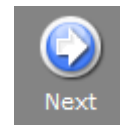


4. Select the SOLIDWORKS version you wish to repair. Click the **Change** button.



5. On the Welcome page, you will be asked for the type of operation you would like to perform. Choose **Repair the individual installation (on this computer)** and press the **Next** button to continue.

- Modify the individual installation (on this computer).
- Repair the individual installation (on this computer).**
- Administrative image
- Server products
- Download only - Download all files that are on the DVD. These files can be used to create an individual installation or administrative image on any computer.



6. On the Products to Repair screen, select the product to repair. Clear the rest of the products by leaving their checkboxes unselected.

- SOLIDWORKS 2015
- eDrawings 2015
- SOLIDWORKS Explorer/Workgroup PDM 2015
- SOLIDWORKS Flow Simulation 2015
- PhotoView 360 Network Render Client 2015
- SOLIDWORKS Plastics 2015
- SOLIDWORKS Electrical 2015
- SOLIDWORKS Composer Player 2015

7. Click the **Repair** button to continue.



Now you will want to reboot your machine and start SOLIDWORKS. Test out your issue to see if the repair has resolved any problems you were having with SOLIDWORKS.

If your issue persists after the repair you will want to see our [Removal Guide](#) that covers how to remove SOLIDWORKS and clean your computer's registry and installation folders. Then reinstall your seat of SOLIDWORKS to resolve the issue.